



Leading International Supplier of PCB Software and Equipment Seeks

APPLICATION SUPPORT ENGINEER

In over 25 years' continuous experience in the development, supply and support of leading-edge front-end tooling solutions, our uncompromising pursuit of engineering excellence has always been key to our success. Our product goals are equally ambitious: through best-in-class performance, long-term reliability and continuous development, we keep our clients at the cutting edge, enabling them to increase their yields and productivity while reducing their enterprise risks and costs. That's why many of the world's leading PCB manufacturers increasingly rely on Ucamco, while ever more major AOI, direct imaging and electrical test equipment vendors choose to OEM Ucamco software for their front-end functionality.

We are seeking a highly motivated application engineer with preferred 3+ years of experience in PCB manufacturing industry. As a support engineer on our team, you will work closely with a very experienced team support our industry-leading CAM platform.

Job Responsibilities:

- collaborates with globally-based support colleagues to further investigate issues with Ucamco software in client environments
- applies and leverages knowledge and expertise of Ucamco software components to provide thorough technical analysis and issue replication of complex issues
- works with development teams as needed to bring issues to resolution
- participates in system engineering support case reviews
- contributes to product and internal documentation
- helps customer to write personalized scripts and setups
- handles multiple complex issues in a challenging, dynamic technical environment

Required Skills:

- Preferred 3 or more years in PCB manufacturing and/or CAM department
- Knowledge of principles of script programming
- Deep technical knowledge of PCB manufacturing process
- Strong, demonstrated analytical troubleshooting skills
- Strong written & verbal communication skills
- BS or Master degree in related area
- willing to travel
- presentation skills
- technical support for sales
- Fluent English and German languages

Sounds like your sort of job? Get in touch today!
Please contact Anja Ingels at hrm@ucamco.com